



**\*\*IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER\*\***

**Port Perry PWS ID MO4036132 Failed to Take Corrective Actions Following Identification of Significant Deficiency**

The Department of Natural Resources conducted a site visit of our public water system, and they identified a significant deficiency requiring corrective action:

*The Public Water Supply has two active sewage dump stations and possibly several lawn irrigation systems that are not adequately protected from backflow contamination.*

We failed to complete corrective actions or failed to comply with a corrective action plan within the time frame outlined in the approved compliance schedule and have violated a requirement of the Ground Water Rule. As our customers, you have a right to know what happened and what we are doing to correct the situation.

**What should I do?**

1. For this type of violation, actions such as boiling drinking water are usually not deemed necessary for the general population. However, if you have specific health concerns, consult your doctor.
2. People with severely compromised immune systems, infants, and some elderly may be at risk. These people should seek advice about drinking water from their health care providers. General guidance on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline 1-800-426-4791.

**What does this mean?**

This is not an emergency. If it had been an emergency, you would have been notified within twenty-four hours. This significant deficiency has the potential to result in lack of proper treatment and oversight of the water system. Inadequately treated or inadequately protected water may contain disease-causing organisms. These organisms can cause symptoms such as diarrhea, nausea, cramps, and associated headaches. While we have not detected any evidence of contamination or other health threats related to our source water, we are still committed to correcting the deficiency to eliminate the threat of contamination.

**What happened? What is being done?**

Confluence Rivers did not have prior knowledge of these cross-connections. Once the connections were identified, we proceeded to contact the customers at the known connections and throughout the community to identify cross-connections and communicate the customers responsibility to install and test backflow prevention devices in accordance with Missouri Public Drinking Water Regulation 10 CSR 60-11.010.

You can learn more about cross-connections and backflow prevention at:

<https://www.centralstateswaterresources.com/Backflow-Prevention>

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

For more information, please contact Confluence Rivers Utility Operating Company, Inc. at 1-866-945-3920 or 1630 Des Peres Rd, Suite 140, Des Peres, MO 63131. Additionally, you may contact the Department's Central Field Operations at 573-522-3322 or Public Drinking Water Branch at 573-526-6925.

This public notice is for PORT PERRY SERVICE  
State Water System ID# MO4036132