



MAGNOLIA WATER

Utility Operating Company

A CSWR Managed Utility

GUSTE ISLAND COMMUNITY UPDATE: FILTRATION SYSTEM

December 6, 2022

Dear Guste Island residents:

We are excited to share our progress with you!

Beginning tomorrow (Wednesday, December 7th) our licensed operators will be activating the new filtration system described in last month's Update (reference "Community and Tariff Information" at magnoliawateruoc.com). The system requires initial balancing and re-checking as we make adjustments to optimize its online functionality, and this balancing/re-checking activity will be ongoing through the next several weeks. There may be changes in water pressure, but we don't anticipate any major decreases nor do we anticipate any Boil Water Alerts* during this scheduled activity. What we *do* anticipate, is **improved water quality** which you should notice relatively soon over this same timeframe.

We appreciate your continued patience and cooperation as we work to fulfill our mission of delivering safe, reliable, and environmentally responsible water to the Guste Island community.

Sincerely,

Magnolia Water Utility Operating Company

**Should a Boil Water Alert be necessary, we will follow established procedure for advising you. You may check for updates on our website at magnoliawateruoc.com in the Community & Tariff Information section. We will also email you - provided we have your email information.*