



*****IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER***
WEST VILLAGE WATER COMPANY (AZ0403021) Coconino, County
Lead and Copper Monitoring Requirements not met 2021**

On January 23, 2024, we became aware that our water system failed to collect the correct number of water samples for the Lead and Copper Rule. Although this incident was not an emergency, as our customers, you have the right to know what happened and what we are doing to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether our drinking water meets health standards. During 2021 we did not monitor for Lead and Copper and therefore cannot be sure of the quality of our drinking water during that time. We are required to take 10 samples every six months.

What should I do?

There is nothing you need to do. **You do not need to boil your water** or take other corrective actions. You may continue to drink the water. If a situation arises where the water is no longer safe to drink, you will be notified within 24 hours.

What is being done?

We will continue monitoring on the sampling schedule Arizona Department of Environmental Quality (ADEQ) determined until we receive written approval from ADEQ on changes in sampling frequency, including reduced monitoring.

For more information, please contact Cactus State UOC's customer support at 1-800-670-4869 or at support@cactusstateuoc.com.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Cactus State Utility Operating Company Public Water System ID#: AZ0403021

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@ cactusstateuoc.com

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 support@cactusstateuoc.com