



MAGNOLIA WATER

Utility Operating Company

A CSWR Managed Utility

*****IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER*****

Garden Heights Subdivision (LA1055138), Lafayette County

Failure to Take Corrective Action Following Identification of a Significant Deficiency

On May 22, 2019 the Louisiana Department of Health (LDH) performed a detailed inspection and engineering evaluation of our water system called a sanitary survey. During this sanitary survey, the LDH identified a significant deficiency in our system. As our customers, you have a right to know what happened and what we are doing to correct this situation.

What happened?

According to EPA's Ground Water Rule, we were required to correct the deficiency or work with the State to develop a plan to correct the deficiency. However, the previous owner failed to correct the deficiency, or contact the State, before the established deadline and therefore violated a requirement of the Ground Water Rule.

This significant deficiency has the potential to result in lack of proper treatment and oversight of the water system. Inadequately treated or inadequately protected water may contain disease-causing organisms. These organisms can cause symptoms such as diarrhea, nausea, cramps, and associated headaches. While we have not detected any evidence of contamination or other health threats related to our source water, we are still committed to correcting the deficiency to eliminate the threat of contamination.

What is being done?

The previous owner corrected the significant deficiency and submitted proof of the corrective action to the LDH on December 12, 2019. Magnolia Water UOC will continue to work with the LDH to ensure the facility operates in accordance with all applicable State/Federal requirements.

What should you do?

There is nothing that you need to do. You do not need to boil your water or take any other corrective actions. If this had been an emergency, or an emergency situation arises, you will be notified within 24 hours of the event and provided with directions to address the emergency.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information, please contact Magnolia Water UOC Customer Experience by phone at 1-855-564-8152, by email at support@magnoliawateruoc.com, or by mail at 1650 Des Peres Road, Suite 303, St. Louis, MO 63131.

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