

**\*\*\*IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER\*\*\***

**Southwest Garden (TX1520217) Lubbock County, TX**  
**Lead and Copper Monitoring Requirements Not Met 2024**

**SOUTHWEST GARDEN WATER PWS 1520217** has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Chapter 30, Section 290, Subchapter F. Even though these were not emergencies, as our customers, you have the right to know what happened and what we are doing (or did) to correct these situations.

*We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During 2024, we did not monitor or test for LCR and therefore cannot be sure of the quality of your drinking water during that time.*

The table below lists the contaminant(s) we did not properly test for during the last year, how often we are supposed to sample for [these contaminants], how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which the follow-up samples were [or will be] taken.

Contaminant	Required sampling frequency	Number of samples taken	When samples should have been taken	When samples were or will be taken
<i>Lead and Copper</i>	<i>10 samples every 6 months</i>	0	<i>June 1, 2024 Sept 30, 2024</i>	<i>January 2025</i>

**What is being done?**

In order to return to compliance, we have to collect a complete set of ten (10) lead and copper samples from registered sites between Jan 1, 2025 and June 30, 2025 and have the results in to TCEQ 10 days after the compliance period ends. These samples will be collected in January 2025 then we will return to compliance.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

**This notice is being sent to you by: Southwest Garden**  
**Public Water System ID: TX1520217**

**\*\*\*IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER\*\*\***  
**Southwest Garden (TX1520217) Lubbock County, TX**  
 Chemical Monitoring Requirements Not Met Q2 (April 1 – June 30) 2024

CSWR SOUTHWEST GARDEN WATER PWS 1520217 has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Chapter 30, Section 290, Subchapter F. Public water systems are required to collect and submit chemical samples of water provided to their customers and report the results of those samples to the TCEQ on a regular basis.

We failed to monitor and/or report the following constituent and Monitoring Periods:

<u>Constituent</u>	<u>Monitoring Period</u>
<b>NITRATE</b>	<b>2Q2024</b>
<b>ARSENIC</b>	<b>2Q2024</b>
<b>FLUORIDE</b>	<b>2Q2024</b>

Results of regular monitoring are an indicator of whether or not your drinking water is safe from chemical contamination. We did not complete all monitoring and/or reporting for chemical constituents, and therefore TCEQ cannot be sure of the safety of your drinking water during that time.

**WHAT IS BEING DONE?**

CSWR - Texas has conducted a comprehensive review of sampling requirements with our operations partners to address and prevent future sampling omissions. Additionally, communication channels between our team and operational partners have been strengthened to facilitate timely identification and resolution of any potential gaps in the sampling process.

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Fluoride Maximum Contaminant Violation Q1 & Q2 (January 1 – June 30) 2024

The Texas Commission on Environmental Quality (TCEQ) has notified the CSWR SOUTHWEST GARDEN WATER PWS 1520217 public water system that the drinking water being supplied to customers had exceeded the Maximum Contaminant Level (MCL) for fluoride. The U.S. Environmental Protection Agency (U.S. EPA) has established the MCL for fluoride to be 4.0 milligrams per liter (mg/L) based on the running annual average (RAA) and has determined that it is a health concern at levels above the MCL. Analysis of drinking water in your community for fluoride indicates a compliance value in:

Monitoring period	Contaminant Level	Sample point
2Q2024 EP001	5.3 mg/L	154 <sup>TH</sup> / EVANSTON, LUBBOCK
1Q2024 EP002	5.2 mg/L	154 <sup>TH</sup> / EVANSTON, LUBBOCK

This is not an emergency. However, some people who drink water containing fluoride in excess of the MCL over many years could get bone disease, including pain and tenderness of the bones. Fluoride in drinking water at half the MCL or more may cause mottling of children’s teeth, usually in children less than nine years old. Mottling, also known as dental fluorosis, may include brown staining and/or pitting of the teeth and occurs only in developing teeth before they erupt from the gums.

**An alternate source of water should be provided to the affected population, which consists of children less than nine years old. The alternate water should be used for drinking and cooking only.** However, if you have health concerns, you may want to talk to your doctor to get more information about how this may affect you.

**We are taking the following actions to address this issue:**

CSWR – Texas is actively working to identify and implement the best solution to address the elevated fluoride levels in your drinking water. Our team is thoroughly evaluating options to ensure a safe, effective, and lasting resolution for your water system. We are committed to keeping you informed throughout this process and will provide updates as we make progress toward a comprehensive solution.

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