

## IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER Monitoring Requirements Not Met for Parks Utilities

Our water system recently violated a drinking water standard. Even though this was not an emergency, as our customers, you have the right to know what happened, what you should do, and what we are doing to correct the situation

*We are required to monitor your drinking water for specific contaminants on a monthly basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During **August 2022**, we did not complete all monitoring or testing for bacteriological and Chlorine contaminants and therefore cannot be sure of the quality of your drinking water during that time.*

### What should I do?

There is nothing you need to do at this time. You do not need to boil your water or use an alternative water supply

The table below lists the contaminant(s) we did not properly test for, how often we are required to sample, how many samples we are required to take, how many samples were taken, when samples should have been taken, and when samples were or will be taken.

Contaminant	Required sampling frequency	Number of samples required	Number of samples collected	When sample should have been taken
Bacteriological	Monthly	1	0	8/31/2022
Chlorine	Monthly	1	0	8/31/2022

### What happened? What is being done to correct the violation?

The following specifies the **corrective actions** this public water supply has taken in response to this violation:

*Sampling was resumed in **September 2022**. The samples showed that we are meeting drinking water requirements.*



**GREAT RIVER**

**Utility Operating Company**

A CSWR Managed Utility

For more information, please contact Great River UOC at 855-801-8440 or 1630 DES PERES RD, SUITE 140, DES PERES, MO 63131.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

This notice is being sent to you by PARKS UTILITIES PWS ID# 0520023

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