



*****IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER*****

Plott Acres (TX1520062) Lubbock County, TX
 Lead and Copper Monitoring Violation January 1-June 30, 2021

PLOTT ACRES PWS 1520062 has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Chapter 30, Section 290, Subchapter F. Even though these were not emergencies, as our customers, you have the right to know what happened and what we are doing (or did) to correct these situations.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During January 1-June 30, 2021, we did not monitor or test for LCR and therefore cannot be sure of the quality of your drinking water during that time.

The table below lists the contaminant(s) we did not properly test for during the last year, how often we are supposed to sample for lead and copper, how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which the follow-up samples were taken.

Contaminant	Required sampling frequency	Number of samples taken	When samples should have been taken	When samples were or will be taken
<i>LCR Water Quality Parameter 1ST 6M2021</i>	<i>2 / 6 months</i>	0	<i>JAN 1, 2021 – JUNE 30, 2021</i>	<i>Date: 12/06/2021</i>

What is being done?

Though this occurrence transpired prior to CSWR-Texas’s acquisition of Plott Acres, we are currently implementing improved monitoring of lead and copper samples to ensure proper sampling schedules are adhered to.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information, please contact Central States Water Resources Texas UOC Customer Experience by phone at 1-866-301-7725, by email at support@cswrtexaswateruoc.com, or by mail at 1630 Des Peres Road, Suite 140, St. Louis, MO 63131.

This notice is being sent to you by: Plott Acres Public Water System
Public Water System ID: TX21520062



*****IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER*****
Plott Acres (TX1520062) Lubbock County, TX
Failure to Submit a Disinfectant Level Quarterly Operating Report (DLQOR)

Plott Acres PWS 1520062 has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F. Public water systems are required to properly disinfect water before distribution, maintain acceptable disinfection residuals within the distribution system, monitor the disinfectant residual at various locations throughout the distribution system, and report the results of that monitoring to the TCEQ on a quarterly basis.

Results of regular monitoring are an indicator of whether or not your drinking water is safe from microbial contamination.

Type of violation: **DLQOR**

This violation(s) occurred in the monitoring period(s): 1Q2021 – 2Q2021

We are taking the following actions to address this issue:

We have provided our DLQOR to TCEQ in a timely manner and have returned to compliance as of 12/21/2021. Monitoring the DLQOR remains a part of the regular scheduled sampling.

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*****IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER*****
Plott Acres (TX1520062) Lubbock County, TX
Fluoride Maximum Contaminant Level Violation Q4 (October 1-December 31) 2023

The Texas Commission on Environmental Quality (TCEQ) has notified the PLOTT ACRES PWS 1520062 public water system that the drinking water being supplied to customers had exceeded the Maximum Contaminant Level (MCL) for fluoride. The U.S. Environmental Protection Agency (U.S. EPA) has established the MCL for fluoride to be 4.0 milligrams per liter (mg/L) based on the running annual average (RAA) and has determined that it is a health concern at levels above the MCL. Analysis of drinking water in your community for fluoride indicates a compliance value in:

Monitoring period	Contaminant Level	Sample point
4Q2023 EP001	4.4 mg/L	8609 CR 6400, LUBBOCK

This is not an emergency. However, some people who drink water containing fluoride in excess of the MCL over many years could get bone disease, including pain and tenderness of the bones. Fluoride in drinking water at half the MCL or more may cause mottling of children's teeth, usually in children less than nine years old. Mottling, also known as dental fluorosis, may include brown staining and/or pitting of the teeth and occurs only in developing teeth before they erupt from the gums.

An alternate source of water should be provided to the affected population, which consists of children less than nine years old. The alternate water should be used for drinking and cooking only. However, if you have health concerns, you may want to talk to your doctor to get more information about how this may affect you.

We are taking the following actions to address this issue:

CSWR-Texas is exploring techniques to address the quantity of fluoride in the water at this facility.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

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