

## **GWR Failure to Take Corrective Action Within Required Time Frame Notice**

### **IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**

#### **Delta Rain-Wellsgate Failed to Correct a Significant Deficiency Within Required Time Frame.**

Our water system recently violated a drinking water requirement. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we did (are doing) to correct this situation.

During a sanitary survey conducted **September 15, 2020**, the Mississippi State Department of Health cited the following significant deficiency(s): Condition of Source Facilities, Operations Records, Automatic Controls

As required by Environmental Protection Agency's (EPA's) Ground Water Rule, we were required to take action to correct this deficiency. However, we failed to take this action within the 120 day or bilateral compliance agreement deadline established by the Mississippi State Department of Health.

#### **What should I do?**

- There is nothing you need to do. You do not need to boil your water or take other corrective actions. However, if you have specific health concerns, consult your doctor.
- If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you maybe at increased risk and should seek advice from you health care providers about drinking this water. General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at 1-800-426-4791.

#### **What does this mean?**

This is not an emergency. If it had been, you would have been notified within 24 hours. The items cited above do not mean that your water supply is contaminated; however, if not corrected they could lead to contamination.

*\*Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.\**

These symptoms, however, are not caused only by organisms in drinking water, but also by other factors. If you experience any of these symptoms and they persist, you may want to seek medical advice.

#### **What is being done?**

The system has taken the following corrective actions: Great River UOC has begun making improvements and repairs to the treatment plant, have begun retaining all operational records as required by Department of Health Regulations, and have made necessary repairs to all automatic controls to ensure safe and reliable drinking water.

We anticipate resolving this problem by: July 15, 2023

For more information, please contact Great River UOC Customer Support at (855) 801-8440 or email to [support@greatriveruoc.com](mailto:support@greatriveruoc.com)

*\*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.\**

This notice is being sent to you by Great River UOC, MS0360068.

Date distributed January 28, 2022