

## IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER Monitoring Requirements Not Met for CHICKASAW HILLS SUBDIVISION

Our water system recently violated a drinking water standard. Even though this is not an emergency, as our customers, you have the right to know what happened, what you should do, and what we are doing to correct the situation.

*We are required to monitor your drinking water for specific contaminants on a monthly basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During **March 2022**, we did not complete all monitoring or testing for bacteriological and Chlorine contaminants and therefore cannot be sure of the quality of our drinking water during that time.*

### What should I do?

There is nothing you need to do at this time.

The table below lists the contaminant(s) we did not properly test for, how often we are required to sample, how many samples we are required to take, how many samples were taken, when samples should have taken, and when samples were or will be taken.

Contaminant	Required sampling frequency	Number of samples required	Number of samples collected showing chlorine residual	When samples should have been taken
BACTERIOLOGICAL	MONTHLY	1	0	3/31/2022
CHLORINE	MONTHLY	1	0	3/31/2022

### What happened? What is being done to correct the violation?

The following specifies the **corrective action** this public water system has taken in response to this violation: Great River UOC's operation partner failed to collect the monthly bacteriological samples in March 2022. The monthly bacteriological samples were collected in April 2022 and were negative for bacteria.

For more information, please contact GREAT RIVER UOC CUSTOMER SUPPORT at 1-855-801-8440 or [support@greatriveruoc.com](mailto:support@greatriveruoc.com).

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartment, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

This notice is being sent to you by CHICKASAW HILLS SUBDIVISION. PWS# 0540021

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