



**CACTUS STATE**

**Utility Operating Company**

A CSWR Managed Utility

October 23, 2023

Dear Mormon Lake Resident:

In alignment with our commitment to the Mormon Lake community and to better serve the residents, we want to inform you of the upcoming initiative: We will be implementing the winterization process to the distribution system south of Mormon Lake Road. This process includes draining the water out of the distribution pipelines and deactivating the services at the meter to the residents in the referenced area.

Please be advised that the winterization shutdown will commence on **November 1, 2023**, and water service is anticipated to be restored on **April 15, 2024**. Your account will **not** be billed for service during this time.

Those residents who plan to remain in the community year-round may wish to fill their water tanks as has been done in the past.

Please contact Customer Service at 800-670-4869 or email [support@cactusstateuoc.com](mailto:support@cactusstateuoc.com) if you have any questions or concerns.

Thank you for your cooperation.

Cactus State Utility Operating Company