



**IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**  
**Cassie Water System (TX0270047), Burnet County, TX**  
**Surface Water Treatment Technique June 2024**

The Texas Commission on Environmental Quality (TCEQ) sets minimum water quality standards for public drinking water. These standards include enforceable treatment technique requirements for drinking water. Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. You do not need to use an alternative water supply.

The **CASSIE WATER SYSTEM, PWS ID TX0270047**, failed to meet the minimum treatment technique requirements for the month of JUNE 2024. Specifically, our water system had: failure to install filtration by application deadline.

**What is being done?**

At CSWR – Texas, we are collaborating with expert contract engineers to thoroughly assess the situation and develop the most effective solution for addressing the surface water intrusion in the groundwater well. Given the complexity of the issue, the solution will require more than just a single filtration system. We are committed to delivering a timely resolution while ensuring that your water is safe, reliable, and environmentally responsible.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*



**IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**  
**Cassie Water System (TX0270047), Burnet County, TX**  
**Failure to Submit a Surface Water Monthly Operating Report (SWMOR)**

The **CASSIE WATER SYSTEM, PWS ID TX0270047**, has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F. Public water systems that treat surface water and/or ground water under the direct influence of surface water are required to submit monthly operating reports with operational data of the treatment, disinfection and quality of the water provided to their customers.

This/These violation(s) occurred in the monitoring period(s): **January 2024, May 2024, & June 2024**

Results of regular monitoring are an indicator of whether or not your drinking water is safe. We did not complete all monitoring and/or reporting for surface water constituents, and therefore TCEQ cannot be sure of the safety of your drinking water during that time.

**We are taking the following actions to address this issue:**

We acknowledge the missed requirement and sincerely apologize for the oversight. The necessary information has been submitted to the Texas Commission on Environmental Quality (TCEQ), and we are fully committed to meeting all future deadlines promptly.

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**Monitoring Requirements not met for RTCR February 2024**

Our system failed to collect every required coliform sample. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we did (are doing) to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During February 2024 we did not monitor or test for coliform bacteria and therefore cannot be sure of the quality of your drinking water during that time.

**What should I do?**

There is nothing you need to do at this time. You may continue to drink the water. If a situation arises where the water is no longer safe to drink, we are required to notify you within 24 hours.

**What is being done?**

CSWR – Texas did not complete bacteriological testing of the well water in February 2024. To address this, all required samples were collected in March and have continued as scheduled. Since testing resumed, all results have confirmed the water is free of bacteriological contaminants.

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