

*****IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER*****
North Charlotte Water Works Drinking Water Plant

SITUATION

North Charlotte Water Works public drinking water system violated Rule 62-550.828, Florida Administrative Code (F.A.C.), by failing to collect a raw water Bacteriological sample from the well during the month of June 2023. The failure to collect a monthly raw water sample from the well, now requires the our water system to perform public notice for this monitoring violation, in accordance with Rule 62-560.410, F.A.C. Although this violation is not an emergency, as our customers, you have a right to know what happened and what we did to correct the situation.

HEALTH EFFECTS

We are required to monitor your drinking water for specific contaminants. The results of this monitoring are an indicator of whether or not your drinking water meets health standards. During the month of June 2023, we did not perform bacteriological monitoring on our drinking water well, and therefore cannot be sure of the microbiological quality of the well during that period of time.

WHAT SHOULD CUSTOMERS DO?

There is nothing you need to do. You do not need to boil your water or take other corrective actions. You may continue to drink the water. If a situation arises where the water is no longer safe to drink, you will be notified within 24 hours.

WHAT IS BEING DONE ?

Although we failed to collect a raw water bacteriological sample from our well during the month of June 2023, we did collect 3 finished water distribution samples on June 27, 2023. We also collected a raw water bacteriological sample from our well on May 15, 2023. Since the laboratory analyses results for all of the above-referenced samples indicated the absence of coliform bacteria,

CUSTOMERS NEED NOT TAKE ANY ACTION OR SEEK AN ALTERNATE WATER SUPPLY.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information, please contact Central States Water Resources Florida UOC Customer Experience by phone at 1-855-476-1942, by email at support@cswrfloridauc.com, or by mail at 1630 Des Peres Road, Suite 140, St. Louis, MO 63131.

or contact Patty Baron of the Department of Environmental Protection's Potable Water compliance/enforcement Section at Patty.Baron@FloridaDEP.gov