

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Monitoring Requirements Not Met for Oakcrest Villas PWS ID 3421201

Our water system recently violated a drinking water requirement. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we did (are doing) to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During 2023 we did not sample for volatile organic contaminant 1,2,4-trichlorobenzene and therefore cannot be sure the quality of your drinking water during that time.

What should I do?

There is nothing you need to do at this time.

The table below lists the contaminant(s) we did not properly test for, how often we are supposed to sample for [this contaminant/these contaminants] and how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which follow-up samples were (or will be) taken.

Contaminant	Required sampling frequency	Number of samples taken	When samples should have been taken	When samples will be taken
1,2,4-trichlorobenzene	Yearly	0	2023	1/26/2024

What is being done?

CSWR – Florida, in collaboration with our operating partners, has implemented an enhanced sample tracking procedure. Our commitment extends beyond the present change; we are actively training our staff to prevent any future sampling omissions. CSWR – Florida remains steadfast in its dedication to providing safe, reliable, and environmentally responsible water resources.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information, please contact Central States Water Resources Florida UOC Customer Experience by phone at 1-855-476-1942, by email at support@cswrfloridauc.com, or by mail at 1630 Des Peres Road, Suite140, St. Louis, MO 63131.

This notice is being sent to you by Oakcrest Villas.
State Water System ID#: 3421201