



**\*\*\*IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER\*\*\***  
**Franklin Water Systems 3 (TX1520080), Lubbock County, TX**  
Maximum Contaminant Level Violation, Single Sample/Nitrate Q1 (1/1/2023 - 4/31/2023)

The Texas Commission on Environmental Quality (TCEQ) has notified the FRANKLIN WATER SYSTEMS 3 TX1520080 that the drinking water being supplied to customers had exceeded the Maximum Contaminant Level (MCL) for nitrate. The U.S. Environmental Protection Agency (U.S. EPA) has established the MCL for nitrate to be 10 milligrams per liter (mg/L) based on a single sample and has determined that it is a health concern at levels above the MCL. Analysis of drinking water in your community for nitrate indicates a compliance value in quarter one 2024 of 16 mg/L for EP006 and 13 mg/L for EP007.

Infants below the age of six months who drink water containing nitrate in excess of the MCL could become seriously ill and, if untreated, may die. Symptoms include shortness of breath and blue baby syndrome. If your child is under the age of six months, the child must be given an alternative water supply for any consumption. Boiling the affected water is not an effective treatment for nitrate removal.

Most consumers do not need to use an alternative water supply. However, if you have health concerns, you may want to talk to your doctor to get more information about how this may affect you. At this time, the health effects to fetuses of pregnant women are unclear. If you are pregnant, you may also choose to use an alternative source of water for drinking and cooking purposes.

**We are taking the following actions to address this issue:**

CSWR-Texas Utility Operating Company purchased the Franklin Water System 3 for the first quarter of 2023. Our engineering team is in the process of designing a consolidated water system with a centralized remediation system to address this MCL issue. Upon approval of the design by TCEQ, the remediation system will be installed.

For more information, please contact Central States Water Resources Texas UOC Customer Experience by phone at 1-866-301-7725, by email at [support@cswrtexaswateruoc.com](mailto:support@cswrtexaswateruoc.com), or by mail at 1630 Des Peres Road, Suite 140, St. Louis, MO 63131.

This notice is being sent to you by: Franklin Water Systems 3  
Public Water System Number: TX1520080

