

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Monitoring Requirements Not Met for Ocala Heights FL342651

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During **August 2023** we did not monitor for **total coliform bacteria**.

Total coliform bacteria are generally not harmful themselves. *Coliforms are bacteria which are naturally present in the environment and are used as an indicator that other, potentially harmful bacteria may be present.*

Our water system recently violated a drinking water requirement. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we did (are doing) to correct this situation.

What should I do?

There is nothing you need to do at this time.

The table below lists the contaminant(s) we did not properly test for, how often we are supposed to sample for total coliform and how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which follow-up samples were (or will be) taken.

Contaminant	Required sampling frequency	Number of samples taken	When samples should have been taken	When samples were taken
Total Coliform	Two Samples Monthly	1	August 2023	August 2023

What is being done?

Ocala Heights was required to sample one monthly bacteriological sample from each of the two wells that supply our water. Last month only one sample was pulled. This sample showed no signs of contamination, but the system is still in violation for not collecting *all* required samples. A new sampling procedure is being finalized to ensure no future sampling omissions occur.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information, please contact Central States Water Resources Florida UOC Customer Experience by phone at 1-855-476-1942, by email at support@cswrfloridauc.com, or by mail at 1630 Des Peres Road, Suite140, St. Louis, MO 63131.

**This notice is being sent to you by: Ocala Heights Public Water System
State Water System ID#: FL342651**

Date distributed: 10/10/2023