

*****IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER*****
Flag Creek Ranch (TX1500112) Llano County, TX

Monitoring Requirements Not Met June 2022

Flag Creek Ranch public water system **PWS ID TX1500112** failed to collect every required coliform sample. Although this incident was not an emergency, as our customers, you have the right to know what happened and what we did (are doing) to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis, Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During June 2022 we did not complete all monitoring for coliform bacteria and therefore cannot be sure the quality of your drinking water during that time.

What should I do?

There is nothing you need to do at this time. You may continue to drink the water. If a situation arises where the water is no longer safe to drink, we are required to notify you within 24 hours.

What is being done?

We have improved our quality control processes so that this does not occur again.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information, please contact Central States Water Resources Texas UOC Customer Experience by phone at 1-866-301-7725, by email at support@cswrutexaswateruoc.com, or by mail at 1630 Des Peres Road, Suite 140, St. Louis, MO 63131.

This notice is being sent to you by: Flag Creek Ranch Public Water System
Public Water System ID: TX1500112

*****IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER*****
Flag Creek Ranch (TX1500112) Llano County, TX

Monitoring Requirements Not Met Q2 2022

The **Flag Creek Ranch** public water system **PWS ID TX1500112** has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Chapter 30, Section 290, Subchapter F. Public water systems are required to collect and submit chemical samples of water provided to their customers, and report the results of those samples to the TCEQ on a regular basis.

We failed to monitor and/or report the following constituents: **Nitrate**

This/These violation(s) occurred in the monitoring period(s): **April 1, 2022 – June 30 2022.**

Results of regular monitoring are an indicator of whether or not your drinking water is safe from chemical contamination. We did not complete all monitoring and/or reporting for chemical constituents, and therefore TCEQ cannot be sure of the safety of your drinking water during that time.

We are taking the following actions to address this issue:

We have improved our quality control processes so that this does not occur again.

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