

CONTINUING TO INVEST IN OUR CUSTOMERS TODAY AND IN THE FUTURE

\$258 MILLION INVESTED IN LOUISIANA COMMUNITIES

After investing approximately **\$258 million** in infrastructure improvements critical to the health and well-being of communities across the state, rates for Magnolia water and wastewater customers are changing.

RESTORING SYSTEMS ACROSS THE STATE

The rate changes reflect the investments we make to continue providing safe and reliable water and wastewater services. We have implemented this rate change so we are able to continue properly maintaining and upgrading our systems to provide safe, clean, and reliable service to residents and businesses in the communities we serve.

RESTORING SYSTEMS ACROSS THE STATE

These rate changes are effective September 2024, reflected on your current statement. To view the new rate schedule, please visit our website under "Regulatory Information" and click on "Rate Schedule" at magnoliawateruoc.com.

For additional insights into the types of conditions in which we find these systems when we buy then and start our plans for rehabilitation and reparation, please visit our website under the "Community Impact" section. These videos show several examples of existing systems in Louisiana but represent the work we do on *all* the systems we acquire.