

# **\*\*\*IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER\*\*\*** Mohawk Utility (AZ0414030) Yuma County

Treatment Requirements not met for Mohawk Utility September 2024

Our water system recently violated a drinking water standard. Although this was not an emergency, as our customers, you have a right to know what happened, what you should do, and what we did (are doing) to correct this situation.

We routinely monitor your water for turbidity (cloudiness). This tells us whether we are effectively filtering the water supply, the source of which, comes from a canal and is treated (filtered) at our water treatment plant. Water samples for September 2024 showed that 100% of turbidity measurements were over the standard of 1NTU (turbidity units) the standard is that no more than 5% of samples may exceed this limit per month. Water samples for September 2024 showed that 90% of turbidity measurements were over the standard of 1 NTU. The turbidity levels are relatively low. However, their persistence is a concern.

### What is being done?

We have installed and placed in service new filtration units, which have improved the performance of our water treatment plant and resolved the turbidity issue. We report turbidity levels monthly to the Arizona Department of Environmental Quality and must notify our customers within 24 hours if our turbidity levels ever exceed the maximum allowable limit of 5 NTU (turbidity units).

### What does this mean?

This is not an emergency. If it had been, you would have been notified immediately. Turbidity has no health effects. However, turbidity can interfere with disinfection and provide a medium for microbial growth. Turbidity may indicate the presence of disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. These symptoms are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice.

### What should I do?

- You do not need to boil your water or take other actions. We do not know of any contamination, and none of our testing has shown disease-causing organisms in the drinking water.
- People with severely compromised immune systems, infants, and some elderly may be at increased risk. These people should seek advice about drinking water from their health care providers. General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at 1-800-426-4791.

\*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.\*

This notice is being sent to you by: Mohawk Utility PWS ID #AZ0414030

## **Date Distributed:**

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