

Dear CSWR-Texas Customer:

CSWR-Texas is proud to continue providing you and your community with safe, reliable, and environmentally responsible water utility services. We are writing to provide an update regarding the overall drought situation in Texas, and specifically in Kerr County.

Very hot dry conditions persist over Texas and minimal rainfall has been recorded to date for 2022. Aquifer levels throughout the county have taken a significant drop last month, moving the overall drought index levels to stage 3. Stage 3 is considered a severe drought and the following water conservation restrictions are now in place. Please read these carefully as it is important that we manage our water resources appropriately during this time:

### **STAGE 3: SEVERE DROUGHT RESTRICTIONS**

#### **A. Irrigation**

Irrigation of landscaped areas including parks and golf courses should be limited to the previously designated watering hours between 8:00 PM and 10:00 AM. Watering should be by means of hand-held hoses, hand-held buckets, or drip irrigation only. The use of automatic sprinkler systems and hose-end sprinklers should be prohibited at all times. Athletic fields should abide by the same watering hours; however, they are allowed the use of irrigation systems for watering.

#### **B. The following use of water defined as non-essential should be prohibited:**

1. Washing down any sidewalks, walkways, driveways, parking lots, tennis courts, or other hard-surfaced areas.
2. Washing down buildings or structures for purposes other than immediate fire protection.
3. Failure to repair a controllable leak(s) within a reasonable period after having been given notice directing the repair of such a leak.
4. Pumping of groundwater into ponds, lakes or reservoirs for the purpose of enhancing the appearance of the landscape.
5. Washing any motor vehicle, motorbike, boat, trailer or other vehicle other than a public safety vehicle on a premises other than a commercial car wash or service station and not in the immediate interest of public health, safety, and welfare.
6. The filling of swimming pools.

We thank you for your continued patience and understanding as we work together to conserve water during these drought conditions. If you have any questions about this notice, please do not hesitate to contact Customer Support at 1-866-301-7725 or at [support@cswr-texaswateruoc.com](mailto:support@cswr-texaswateruoc.com).