

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Monitoring Requirements Not Met for Oakcrest Villas PWS ID 3421201

Our water system recently violated a drinking water requirement. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we are doing to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During Quarter 2 (April-June) 2023 we did not complete all monitoring or testing for nitrate and, therefore, cannot be sure of the quality of your drinking water during that time.

What should I do?

There is nothing you need to do at this time.

The table below lists the contaminant(s) we did not properly test for, how often we are supposed to sample for [this contaminant/these contaminants] and how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which follow-up samples were (or will be) taken.

Contaminant	Required sampling frequency	Number of samples taken	When samples should have been taken	When samples will be taken
Nitrate	One sample quarterly	0	Q2 2024	Q3 2024

What is being done?

Our operating partners have carefully reviewed the sampling schedule and requirements for Nitrate. To ensure the continued safety and quality of your drinking water, we will conduct a resampling within the third quarter (July – September) of 2024. We want to assure you that our team is fully prepared to carry out the required sampling on time and in accordance with all regulatory standards. Your health and safety are our top priorities, and we are committed to maintaining the highest quality of water for our community.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information, please contact Central States Water Resources Florida UOC Customer Experience by phone at 1-855-476-1942, by email at support@cswrfloridauc.com, or by mail at 1630 Des Peres Road, Suite140, St. Louis, MO 63131.

This notice is being sent to you by Oakcrest Villas.
State Water System ID#: 3421201

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