



*****IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER*****
Copano Cove (TX0040003), Aransas County, TX
Disinfectant Residual Treatment Technique of Chlorine Q4 (10/1/2023-1/31/2024)

COPANO COVE SUBDIVISION TX0040003 has violated the treatment technique requirements set by Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F. Public water systems are required to properly disinfect water before distribution, maintain acceptable disinfection residuals within the distribution system, monitor the disinfectant residual at various locations throughout the distribution system, and report the results of that monitoring to the TCEQ on a quarterly basis.

Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. During October, November, December of 2023, and January 2024, sufficient levels of chlorine residual were not met in more than five percent (5%) of monthly samples.

We are taking the following actions to address this issue:

CSWR-Texas is investigating the most appropriate technique to remedy the disinfection process for Copano Cove including a chemical booster station, connecting the existing lines to those that are large in multiple locations, or an additional interconnect that can be installed. CSWR-Texas has increased flushing and monitoring the disinfectant residual.

For more information, please contact Central States Water Resources Texas UOC Customer Experience by phone at 1-866-301-7725, by email at support@cswrtexaswateruoc.com, or by mail at 1630 Des Peres Road, Suite 140, St. Louis, MO 63131.

This notice is being sent to you by: Copano Cove
Public Water System Number: TX0040003



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