



*****CORRECTED IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER*****

Tonto Village (AZ0404023) Gila, County

Failed to Perform Activities Required to Address Coliform Bacteria Contamination of the Water System

During recent routine monitoring, our water system tested positive for total coliforms. Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other, potentially harmful, waterborne pathogens may be present or that a potential pathway exists through which contamination may enter the drinking water distribution system. We found coliforms indicating the need to look for potential problems in water treatment or distribution.

When this occurs, we are required to conduct a detailed assessment to identify problems and to correct any problems that are found. **We failed to conduct the required assessment (Level 2 assessment) August 2023.**

What should I do?

There is nothing you need to do at this time. However, if you have specific health concerns, consult your doctor. If you have a severely compromised immune system, are pregnant, or are elderly, you may be at increased risk and should seek advice from your healthcare provider about drinking this water. You should also seek advice from your healthcare provider about using the water if you have an infant. General guidelines on ways to lessen the risk of infection by bacteria and other disease-causing organisms are available from EPA's Safe Drinking Water Hotline at 1-800-426-4791.

What does this mean?

This is not an emergency. If it had been you would have been notified within 24 hours. Failure to identify and correct system defects has the potential to cause distribution system contamination. Inadequately treated or inadequately protected water may contain disease-causing organisms. These organisms can cause symptoms such as diarrhea, nausea, cramps, and associated headaches.

What is being done?

After the positive sample was brought to our attention, the operating staff sanitized and flushed the well to ensure cleanliness of the water. Additional samples were collected and analyzed from the other wells that were in use at the time the original positive samples were taken; all the sample results from additional samples were negative. Though the water quality issue has been addressed, CSWR - Arizona did not properly communicate these findings with our customers within 30 days as required. To prevent this from reoccurring, CSWR – Arizona and our operating partners are providing staff with additional training, enhancing communications, and implementing a reoccurring workorder system. CSWR – Arizona is committed to delivering safe, reliable, and environmentally responsible water to our customers.

For more information, please contact Cactus State UOC at 1-800-670-4869 or 1630 Des Peres Rd, Suite 140 Des Peres, MO 63131.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by: Tonto Village Water AZ0404023