



Dear CSWR-Texas Customer:

Across Texas, we are experiencing unprecedented drought conditions, which is saying a lot for the Gulf South. Water tables inside the aquifers have dropped and are being depleted, making it increasingly more difficult to safely withdraw water.

At CSWR-Texas, our role is to ensure you and your neighbors have safe, reliable and environmentally responsible water and wastewater services when you need it most. We don't want you to have to think about whether or not water will be there, but rather, so that you can turn the faucet or flush your toilet when you need to.

But when mother nature steps in, sometimes we all must lend a hand to safeguard these vital resources. Thus, we ask that you work to conserve water to the best of your abilities.

Certainly, we know that water is an essential part of life, health and the environment around us. But here are steps we can all take to support our communities by conserving water during this unparalleled drought:

INDOORS

- **Keep the faucet off** while brushing your teeth, shaving or washing your face by using shorter bursts of water when necessary.
- **Check for toilet leaks.** Put a few drops of food coloring or a dye tablet into your toilet tank. If the color shows up in the bowl, your tank is leaking and could be wasting gallons of water per day.
- **Reduce your shower time.** Trimming just two minutes off your shower can save up to 1,750 gallons of water per person in your household each year. Timing yourself by playing your favorite song can be a good habit to get into.
- **Defrost food in the refrigerator.** Typically, you might defrost food by running water over it in the sink, but this can waste gallons of water. Defrost food in a microwave or the refrigerator so that it can safely thaw without the risk of growing harmful microbes.

OUTDOORS

- **Cover your pool** when not using it, even in the summer. This will ensure the pool water stays in instead of evaporating.
- **Limit irrigation** of landscaped areas to the designated watering hours between 8:00 PM and 10:00 AM.

- **Do not use sprinklers** to water lawns nor gardens. Instead, water your garden by hand instead of using a sprinkler system to reduce overwatering.
- **Only run your dishwasher with full loads** to conserve time and energy as well as water.
- **Soak pots and pans** instead of scrubbing under running water.
- **Switch to water-efficient appliances** and devices such as clothes washers and more to help reduce water waste.

We realize it's a challenging time for all of us here in Texas and we appreciate your support of our community and its valuable resource. Thank you for your continued patience and understanding as we work together to conserve water during these drought conditions.

If you have any questions about this notice, please do not hesitate to contact us at 1-866-301-7725 or at support@cswrtexaswateruoc.com.

Thank you!

CSWR–Texas