



**\*\*Important Information About Your Drinking Water\*\***  
**Vista Verde (TX1700694), Montgomery County TX**  
Monitoring Requirements not met

The **Vista Verde** public water system **PWS ID TX1700694** is required to report the results of monitoring of your drinking water for specific contaminants on a regular basis by **OCTOBER 2022, NOVEMBER 2015**. Results of regular monitoring are an indicator of whether or not your drinking water meets health standards. During **OCTOBER 2022** and **NOVEMBER 2015**, we did not report the results of monitoring for total coliform.

Our system failed to notify the state drinking water program as required by **October 2022** and **November 2015**. Although public health was not impacted, as our customers, you have a right to know what happened and what we did to correct the situation.

**What should I do?**

There is nothing that needs to be done at this time. You do not need to boil your water or take other actions.

**What is being done?**

We collected distribution samples on **11/04/2022** and **01/19/2016**, and both samples indicated the water was free from coliforms. CSWR-TX strives to bring our communities safe and reliable drinking water.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

For more information, please contact Central States Water Resources Texas UOC Customer Experience by phone at 1-866-301-7725, by email at [support@cswrtexaswateruoc.com](mailto:support@cswrtexaswateruoc.com), or by mail at 1630 Des Peres Road, Suite 140, St. Louis, MO 63131.



**\*\*Important Information About Your Drinking Water\*\***  
**Vista Verde (TX1700694), Montgomery County TX**  
Failure to Submit a Disinfectant Level Quarterly Operating Report (DLQOR)

The **Vista Verde** public water system **PWS ID TX1700694** has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F. Public water systems are required to properly disinfect water before distribution, maintain acceptable disinfection residuals within the distribution system, monitor the disinfectant residual at various locations throughout the distribution system, and report the results of that monitoring to the TCEQ on a quarterly basis.

Results of regular monitoring are an indicator of whether or not your drinking water is safe from microbial contamination.

Type of violation: DLQOR

This violation(s) occurred in the monitoring period(s): Q1(January 1-March 31); Q4 (October 1-December 31) 2021; Q1 & Q2 (January 1-June 30)

**What is being done?**

Since this incident, we have transitioned to quarterly reporting in a timely manner and are no longer in violation as of 09/02/2022.

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