



MAGNOLIA WATER

Utility Operating Company

A CSWR Managed Utility

GUSTE ISLAND SERVICE INTERRUPTION

Scheduled for Tuesday, November 8th (11:00 pm CST)

Dear Guste Island residents:

Following our recent message to Guste Island residents updating you on the work we are doing in your subdivision, we wanted to advise you that there ***may be an interruption in water service beginning at 11:00 pm on Tuesday, November 8th***, allowing for our operations team to fit new piping for the new filtration system. We are excited to be making progress and have scheduled this event at night to avoid prime time water usage and to minimize any inconvenience to you. To help mitigate any drop in water pressure, we are asking that residents **please suspend sprinkler use** during Tuesday night/Wednesday morning hours.

We expect this activity to last approximately four hours after which water service should resume, however, in the event this interruption requires additional time to resolve, we will post an advisory on our website (at magnoliawateruoc.com) in the Community & Tariff Information section, so please check for updates there. We will also email you - provided we have your email information.

Thank you for your patience during these scheduled service outages which are necessary as we work to transform Guste Island's infrastructure. We appreciate your cooperation and take this opportunity to reiterate our commitment to safeguarding your community at all times, under all conditions.

Sincerely,

Magnolia Water Utility Operating Company