



PUBLIC NOTICE-CUSTOMERS OF
EUGENE PWS
FAILURE TO MEET MICROBIOLOGICAL MONITORING REQUIREMENTS FOR DRINKING WATER

Este informe contiene informacion muy importante sobre su agua potable. Traduzcalo o hable con alguien que lo entienda bien.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During November 2022, we did not complete all monitoring or testing for total coliform, and therefore, cannot be sure of the quality of our drinking water during that time. This is a violation of Missouri Public Drinking Water Regulations.

Although this incident was not an emergency, as our customers, you have a right to know what happened and what we did to correct the situation. Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or by distributing copies by hand or mail.

CSWR and our operating partners have retrained PWS staff regarding the monitoring requirements and all samples are being taken according to schedule.

For more information, please contact water system staff indicated below:
Confluence Rivers Utility Operating Company, Inc. at 1-866-945-3920 or 1630 Des Peres Rd, Suite 140, Des Peres, MO 63131.

Additionally, you may contact the Department's Central Field Operations at 573-522-3322 or Public Drinking Water Branch at 573-526-6925.

This notice is being sent to you by EUGENE PWS
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