



**\*\*\*IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER\*\*\***

**Mormon Lake Upper Village AZ0413091**

Past Due Public Notices for Mormon Lake-Upper Village: 2018 and 2023

**1. Failed to Complete Seasonal Start-Up Procedures in 2018 and 2023.**

**2. Failed to collect a bacteriological sample in October 2023.**

NOTE: There have been ownership and operator changes since these violations occurred; However, compliance with Arizona State Law and the Safe Drinking Water Act require that customers are notified of past violations if previous notices were not issued. We are committed to compliance with all regulations and to providing safe, healthy drinking water.

Before we open each year and serve water to the public we are required to complete certain start-up procedures to make sure the water we provide is safe to drink. In 2018 and 2023 we failed to report to ADEQ proof that we disinfected the water system or collected the required number of coliform bacteria samples before providing water. As our customers, you have a right to know what happened and what we are doing to correct this situation. Inadequately treated or inadequately protected water may contain disease-causing organisms. These organisms can cause symptoms such as diarrhea, nausea, cramps, and associated headaches.

*\*We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not your drinking water meets health standards. In **April 2018, April 2023, and October 2023**, we “did not complete all monitoring or testing” for Total Coliform and E. Coli bacteria, and therefore cannot be sure of the quality of your drinking water during that time.\**

**What should I do?**

- If you have specific health concerns, consult your doctor.
- If you have a severely compromised immune system, are pregnant, or are elderly, you may be at increased risk and should seek advice from your healthcare provider about drinking this water. You should also seek advice from your healthcare provider about using the water if you have an infant. General guidelines on ways to lessen the risk of infection by bacteria and other disease-causing organisms are available from EPA’s Safe Drinking Water Hotline at 1-800-426-4791.

**What does this mean?**

This is not an emergency, as we have completed the start-up procedures. If it had been, you would have been notified within 24 hours. Failure to perform the required start-up procedures prior to serving water to the public has the potential to distribute contaminated water. When our system shuts down operation, the lack of pressure in our pipes can allow the entry of bacteria and other disease-causing microorganisms into the drinking water. By performing start-up procedures such as flushing the pipes, disinfecting the water, and collecting a coliform bacteria sample before we open, we can be sure that we are providing you with safe water.

**What is being done?**

We completed all seasonal start-up testing and requirements in April 2024.

For more information, please contact Matt Robinson at [Mrobinson@pwg.services](mailto:Mrobinson@pwg.services) .

For more information, please contact Cactus State UOC at 1-800-670-4869 or 1630 Des Peres Rd, Suite 140 Des Peres, MO 63131.

*\*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.\**

This notice is being sent to you by **Mormon Lake Upper Village State Water System AZ0413091**