



IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER
Cassie Water System (TX0270047), Burnet County, TX
Surface Water Treatment Technique July & September 2024

The Texas Commission on Environmental Quality (TCEQ) sets minimum water quality standards for public drinking water. These standards include enforceable treatment technique requirements for drinking water. Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. You do not need to use an alternative water supply.

The **CASSIE WATER SYSTEM, PWS ID TX0270047**, failed to meet the minimum treatment technique requirements for the month of July & September 2024. Specifically, our water system had: failure to install filtration by application deadline.

What is being done?

At CSWR - Texas, we are collaborating with expert contract engineers to thoroughly assess the situation and develop the most effective solution for addressing the surface water intrusion in the groundwater well. Given the complexity of the issue, the solution will require more than just a single filtration system. We are committed to delivering a timely resolution while ensuring that your water is safe, reliable, and environmentally responsible.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

Date Distributed: 02/06/2025



IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER
Cassie Water System (TX0270047), Burnet County, TX
Failure to Submit a Surface Water Monthly Operating Report (SWMOR)

The **CASSIE WATER SYSTEM, PWS ID TX0270047**, has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F. Public water systems that treat surface water and/or ground water under the direct influence of surface water are required to submit monthly operating reports with operational data of the treatment, disinfection and quality of the water provided to their customers.

This/These violation(s) occurred in the monitoring period(s): **July 2024, September 2024**

Results of regular monitoring are an indicator of whether or not your drinking water is safe. We did not complete all monitoring and/or reporting for surface water constituents, and therefore TCEQ cannot be sure of the safety of your drinking water during that time.

We are taking the following actions to address this issue:

CSWR - Texas has reviewed reporting requirements with our operating staff to ensure all submissions to TCEQ are accurate, thorough, and complete, and to prevent future missed deadlines.

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IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER
Cassie Water System (TX0270047), Burnet County, TX
Monitoring Requirements not met for Nitrate Q2 (April 1-June 30, 2024)

The Cassie Water System PWS ID TX0270047 has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Chapter 30, Section 290, Subchapter F. Public Water Systems are required to collect and submit chemical samples of water provided to customers, and report results of those samples to the TCEQ on a regular basis.

We failed to monitor and/or report the following constituents: Nitrate

This violation occurred in the monitoring period: Q2 2024.

We are taking the following actions to address this issue:

CSWR - Texas has reviewed sampling requirements with our operational staff and updated our Monitoring Plan to ensure all required sampling schedules are included. These steps will help prevent future sampling omissions.

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