

### IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

**EL PINON ESTATES WATER SYSTEM** PWS ID 2030013 has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Chapter 30, Section 290, Subchapter F. Even though these were not emergencies, as our customers, you have the right to know what happened and what we are doing (or did) to correct these situations.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During (52)  $2_{ND}$  6M2023,  $2_{ND}$  6M2022, we did not monitor or test for LCR and therefore cannot be sure of the quality of your drinking water during that time.

The table below lists the contaminant(s) we did not properly test for during the last year, how often we are supposed to sample for [these contaminants], how many samples we are supposed to take, how many samples we took, when samples should have been taken, and

| Contaminant                            | Required   | Number of | When samples                   | When samples                   |
|--|------------|-----------|--------------------------------|--------------------------------|
|  | sampling   | samples   | should have                    | were or will be                |
|  | frequency  | taken     | been taken                     | taken                          |
| LCR Water Quality Parameter 1st 6M2024 | 2/6 months | 0         | JAN 1, 2024 -<br>JUNE 30, 2024 | JAN 1, 2025 -<br>JUNE 30, 2025 |

#### What is being done?

CSWR - Texas is required to conduct quarterly testing of your water system for Water Quality Parameters, including Lead, Copper, and pH, at the point of entry and within the distribution system during the first half of 2025.

- The first round of sampling will take place in February 2025.
- The second round is scheduled for **April 2025**.

If you do not receive further notification, the test results were within regulatory limits.

For more information, please contact: CSWR - Texas at 1-866-30-7725 or Support@cswrtexaswateruoc.com

Please share this information with all other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by EL PINON ESTATES WATER SYSTEM

**Public Water System Number: TX2030013** 

Date Distributed: 02/14/2025





## IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

The EL PINON ESTATES WATER SYSTEM PWS ID 2030013 has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Chapter 30, Section 290, Subchapter F. Public water systems in exceedance of an operational evaluation level are required to conduct an evaluation of their source water, treatment and distribution operations and submit a report of their findings to the TCEQ. We failed to conduct an operational evaluation and/or submit a report to the TCEQ for Haloacetic Acids (HAA5) & Total Trihalomethanes (TTHM)

This/These violation(s) occurred in the monitoring period(s) 1Q2024 & Q32024. We are taking the

following actions to address this issue:

CSWR - Texas is actively working on completing the Operational Evaluation Reports for both missed quarters. We apologize for the oversight.

Please share this information with all other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact: CSWR - Texas at 1-866-301-7725 or at <a href="mailto:Support@cswrtexaswateruoc.com">Support@cswrtexaswateruoc.com</a>

Posted / Delivered on: 002/14/2025



# IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

# Monitoring Requirements Not Met for EL PINON ESTATES WATER SYSTEM PWS 2030013

Our system failed to collect every required coliform sample. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we did (are doing) to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During JULY & AUG 2024, we did not monitor or test for coliform bacteria and therefore cannot be sure of the quality of your drinking water during that time.

## What should I do?

There is nothing you need to do at this time. You may continue to drink the water. If a situation arises where the water is no longer safe to drink, we are required to notify you within 24 hours.

What is being done? In order to return to compliance our system We collected a distribution sample as requested by TCEQ, had it analyzed and sent the results to TCEQ in a timely manner and returned to compliance as of 10/10/2024.

For more information, please contact: CSWR - Texas at 1-866-301-7725 or Support@cswrtexaswateruoc.com.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by EL PINON ESTATES WATER SYSTEM

State Water System ID# 2030013

Date Distributed: 02/14/2025





The Texas Commission on Environmental Quality (TCEQ) has notified the **EL PINON ESTATES WATER SYSTEM PWS 2030013** public water system that the drinking water being supplied to customers had exceeded the Maximum Contaminant Level (MCL) for total trihalomethanes. The U.S. Environmental Protection Agency (U.S. EPA) has established the MCL for total trihalomethanes to be 0.080 milligrams per liter (mg/L) based on a locational running annual average (LRAA) and has determined that it is a health concern at levels above the MCL. Analysis of drinking water in your community for total trihalomethanes indicates a compliance value in;

- 4Q2024 of .207 mg/L for 203 CR 478, BROADDUS (DBP2-01)
- 3Q2024 of .153 mg/L for 203 CR 478, BROADDUS (DBP2-01)

Trihalomethanes are a group of volatile organic compounds that are formed when chlorine, added to the water during the treatment process for disinfection, reacts with naturally occurring organic matter in the water. Some people who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidney, or central nervous systems, and may have an increased risk of getting cancer.

The Texas Commission on Environmental Quality (TCEQ) has notified the **EL PINON ESTATES WATER SYSTEM PWS 2030013** public water system that the drinking water being supplied to customers had exceeded the Maximum Contaminant Level (MCL) for total haloacetic acids. The U.S. Environmental Protection Agency (U.S. EPA) has established the MCL for total haloacetic acids to be 0.060 milligrams per liter (mg/L) based on a locational running annual average (LRAA) and has determined that it is a health concern at levels above the MCL. Analysis of drinking water in your community for total haloacetic acids indicates a compliance value for:

- 4Q2024 of .098 mg/L for 203 CR 478, BROADDUS (DBP2-01)
- 3Q2024 of .079 mg/L for 203 CR 478, BROADDUS (DBP2-01)
- 4Q2015 of .192 mg/L for 203 CR 478, BROADDUS (DBP2-01)

Haloacetic acids are a group of volatile organic compounds that are formed when chlorine, added to the water during the treatment process for disinfection, reacts with naturally occurring organic matter in the water. Some people who drink water containing haloacetic acids in excess of the MCL over many years may have an increased risk of getting cancer. You do not need to use an alternative water supply.

However, if you have health concerns, you may want to talk to your doctor to get more information about how this may affect you.

We are taking the following actions to address this issue:

CSWR- Texas is closely monitoring your drinking water for both Trihalomethanes and Haloacetic Acids. These contaminants are known as Disinfectant By- Products and can result from chemical reactions after water disinfection. We are currently completing an Operational Evaluation Report to identify the most likely cause for the increase in both compounds. Once the source is identified, it will be corrected immediately.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact: CSWR - Texas at 1-866-301-7725 or Support@cswrtexaswateruoc.com

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