

**IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**  
**Deer Springs (TX027006), Burnet County, TX**  
**Monitoring Requirements Not Met for February 2024**

Our system failed to collect every required coliform sample. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we did (are doing) to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During February, 2024 we did not monitor or test or did not complete all monitoring or testing for coliform bacteria and therefore cannot be sure of the quality of your drinking water during that time.

**What should I do?**

There is nothing you need to do at this time. You may continue to drink the water. If a situation arises where the water is no longer safe to drink, we are required to notify you within 24 hours.

**We are taking the following actions to address this issue:**

We have reviewed sample requirements with operational staff to prevent additional sampling omissions. All required testing has since resumed, and **no** coliform bacteria have been detected in subsequent samples.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*