



IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER
Cassie Water System (TX0270047), Burnet County, TX
Surface Water Treatment Technique: [NON-ACUTE], July 2024 – Feb 2025

The Texas Commission on Environmental Quality (TCEQ) sets minimum water quality standards for public drinking water. These standards include enforceable treatment technique requirements for drinking water. Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. You do not need to use an alternative water supply.

The **CASSIE WATER SYSTEM, PWS ID TX0270047**, failed to meet the minimum treatment technique requirements for the month of JULY 2024 – FEB 2025. Specifically, our water system had: failure to install filtration by application deadline.

What is being done?

At CSWR – Texas, we are collaborating with expert contract engineers to thoroughly assess the situation and develop the most effective solution for addressing the surface water intrusion in the groundwater well. Given the complexity of the issue, the solution will require more than just a single filtration system. We are committed to delivering a timely resolution while ensuring that your water is safe, reliable, and environmentally responsible.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.



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Cassie Water System (TX0270047), Burnet County, TX
Failure to Submit a Surface Water Monthly Operating Report (SWMOR)

The **CASSIE WATER SYSTEM, PWS ID TX0270047**, has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F. Public water systems that treat surface water and/or ground water under the direct influence of surface water are required to submit monthly operating reports with operational data of the treatment, disinfection and quality of the water provided to their customers.

This/These violation(s) occurred in the monitoring period(s): February 2025, and August – December 2024.

Results of regular monitoring are an indicator of whether or not your drinking water is safe. We did not complete all monitoring and/or reporting for surface water constituents, and therefore TCEQ cannot be sure of the safety of your drinking water during that time.

We are taking the following actions to address this issue:

We acknowledge the missed requirement and sincerely apologize for the oversight. The necessary information has been submitted to the Texas Commission on Environmental Quality (TCEQ), and we are fully committed to meeting all future deadlines promptly.

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IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

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Monitoring Requirements not met for Lead & Copper

CASSIE WATER SYSTEM PWS 0270047 has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Chapter 30, Section 290, Subchapter F. Even though these were not emergencies, as our customers, you have the right to know what happened and what we are doing (or did) to correct these situations.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During 1ST 6M2024 (January – June) & 2ND 6M2024 (July – December); we did not monitor or test for LCR and therefore cannot be sure of the quality of your drinking water during that time.

The table below lists the contaminant(s) we did not properly test for during the last year, how often we are supposed to sample for Water Quality Parameters (WQPs), how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which the follow-up samples were [or will be] taken.

Contaminant	Required sampling frequency	Number of samples taken	When samples should have been taken	When samples were or will be taken
<i>LCR Water Quality Parameter 1st 6M2024</i>	<i>2 / 6 months</i>	0	<i>January 1, 2024– June 30, 2024</i>	<i>9-24-2024</i>
<i>LCR Water Quality Parameter 2nd 6M2024</i>	<i>2 / 6 months</i>	0	<i>July 1, 2024– Dec 31, 2024</i>	<i>2-18-2025</i>
LCR Source water samples at Entry Point (EP) to the Distribution System (DS) and submit a Source Water Treatment Recommendation	<i>1 / month</i>		<i>01/01/20214 – 03/30/2014</i>	<i>07/08/2017</i>

What is being done?

In regards to our source water samples we returned to compliance as of 07/08/2017 before CSWR – Texas acquired this system. In regards to our water quality parameter samples, we began sampling for Water Quality Parameters (WQP) asap and are back on schedule to complete all required WQPs.

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This notice is being sent to you by CASSIE WATER SYSTEM
Public Water System Number: 0270047