

June 11, 2025

**NOTICE TO ALL CITY OF ORMOND BEACH
AND TYMBER CREEK UTILITY
WATER CUSTOMERS**

Dear Water Customer:

Your water is purchased from the City of Ormond Beach. This is a notice regarding upcoming changes to the treatment of your water.

ORMOND BEACH – The City of Ormond Beach Utilities Division will temporarily modify the disinfectant used for the City's potable (drinking) water system. Beginning **July 7, 2025 through July 28, 2025**, disinfection of the water distribution system will be performed with application of free chlorine (a stronger disinfectant) rather than chloramines (a longer-lasting disinfectant comprised of combined chlorine-ammonia).

This temporary disinfectant conversion, in conjunction with a coordinated flushing exercise, is a common practice for enhancing the effectiveness and reliability of disinfection in water distribution systems and is recommended by the Department of Environmental Protection. The normal use of the chloramines disinfectant will resume upon completion of the conversion period.

During this 21-day period the water continues to be of the highest quality and totally safe to drink. Customers may experience a slight difference in the taste and odor of the water as a result of the alternate disinfectant used.

Customers on dialysis using proportioning machines to prepare dialysate are advised to contact their physician to obtain the appropriate steps to accommodate this change in water disinfectant use. Customers who have fish tanks or aquatic species are advised to contact a professional aquarist to minimize any adverse effects on these items associated with chlorine.

Please call the City of Ormond Beach Public Works Department with any questions concerning the information contained in this notice at (386) 676-3220.

Contact: Bob Preis, Utility Manager or
Brad Bowman, Chief Operator – Water Treatment Facility

Email: robert.preis@ormondbeach.org
brad.bowman@ormondbeach.org or (386) 676-3249