

**IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**  
**Cassie Water System (TX0270047), Burnet County, TX**  
**Surface Water Treatment Technique August, November & December 2024**

The Texas Commission on Environmental Quality (TCEQ) sets minimum water quality standards for public drinking water. These standards include enforceable treatment technique requirements for drinking water. Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.

**The Cassie Water System, PWS ID TX0270047**, failed to meet the minimum treatment technique requirements July 2024 - January 2025. Specifically, our water system had failure to maintain microbial treatment.

**We are taking the following actions to address this issue:**

CSWR - Texas is in the process of installing additional treatment at this water system to ensure continued water quality, due to the groundwater well's proximity to surface water. Routine testing confirms that your drinking water currently meets all health standards and is safe to consume. If any future testing indicates a potential concern, you will be notified promptly.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

**Date Distributed: 04/18/2025**



**\*\*\*IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER\*\*\***

**Cassie Water System (TX0270047), Burnet County, TX  
Lead and Copper Monitoring and Reporting Violation 2024**

The CASSIE WATER SYSTEM PWS ID TX0270047 has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Chapter 30, Section 290, Subchapter F. Even though these were not emergencies, as our customers, you have the right to know what happened and what we are doing (or did) to correct these situations.

*We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During January 1, 2024 - June 30, 2024 & July 1, 2024 - December 31, 2024, we did not monitor or test for water quality parameters lead and copper and therefore cannot be sure of the quality of your drinking water during that time.*

The table below lists the contaminants we did not properly test for during the least year, how often we are supposed to sample for Lead and Copper, how many samples we are supposed to taken how many samples we took, when samples should have been taken, and the date on which follow-up samples were (or will be) taken.

Contaminant	Required sampling frequency	Number of samples taken	When samples should have been taken	When samples were or will be taken
Water quality parameters – distribution system	2 samples / 6 months	0	January 1, 2024 – June 30, 2024 & July 1, 2024 – December 31, 2024	January 1, 2025 – June 30, 2025 & July 1, 2025 – December 31, 2025
Water quality parameters – Entry point to the distribution system	2 samples / 6 months	0	January 1, 2024 – June 30, 2024 & July 1, 2024 – December 31, 2024	January 1, 2025 – June 30, 2025 & July 1, 2025 – December 31, 2025

**What is being done?**

CSWR - Texas, in coordination with our licensed operators, has scheduled Water Quality Parameter (WQP) testing for the next two monitoring periods. This routine monitoring helps us proactively identify and address any potential water quality issues to ensure continued safety and compliance.

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**IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**  
**Cassie Water System (TX0270047), Burnet County, TX**  
**Monitoring Requirements not met for Nitrate Q1 (January-March 2024)**

The Cassie Water System PWS ID TX0270047 has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Chapter 30, Section 290, Subchapter F. Public Water Systems are required to collect and submit chemical samples of water provided to customers, and report results of those samples to the TCEQ on a regular basis.

We failed to monitor and/or report the following constituents: Nitrate

This violation occurred in the monitoring period: Q1 2024.

**We are taking the following actions to address this issue:**

CSWR - Texas has reviewed sampling requirements with our operational staff and updated our Monitoring Plan to ensure all required sampling schedules are included. These steps will help prevent future sampling omissions.

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**Surface Water Treatment Technique July 2024 - January 2025**

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