



**IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**  
**Flag Creek Ranch (TX1500112), Llano County, TX**  
**Monitoring, Routine Major, Revised Total Coliform Rule, February 2024**

Our system failed to collect every required coliform sample. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we did (are doing) to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During February 2024 we did not complete all monitoring or testing for coliform bacteria and therefore cannot be sure of the quality of your drinking water during that time.

**What should I do?**

There is nothing you need to do at this time. You may continue to drink the water. If a situation arises where the water is no longer safe to drink, we are required to notify you within 24 hours.

**We are taking the following actions to address this issue:**

CSWR – Texas Utility Operating Company (UOC) missed required sampling under the Revised Total Coliform Rule, which mandates testing raw water (water from the well) for bacteriological contaminants. Sampling resumed in March 2024 in accordance with regulatory requirements. All samples collected in 2025 have met compliance standards, and no bacteriological contaminants have been detected.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

**IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**  
**Flag Creek Ranch (TX1500112), Llano County, TX**  
**Chemical Monitoring, Routine Major, Q1 (Jan - Mar) 2024**

The **FLAG CREEK RANCH** water system **PWS ID TX1500112** has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Chapter 30, Section 290, Subchapter F. Public water systems are required to collect and submit chemical samples of water provided to their customers, and report the results of those samples to the TCEQ on a regular basis.

We failed to monitor and/or report the following constituents:

- **Gross Alpha, Excl. Radon & U**
- **Combined Uranium**
- **Combined Radium (-226 & -228)**

These violation(s) occurred in the monitoring period **Q1 2024**.

Results of regular monitoring are an indicator of whether or not your drinking water is safe from chemical contamination. We did not complete all monitoring and/or reporting for chemical constituents, and therefore TCEQ cannot be sure of the safety of your drinking water during that time.

**We are taking the following actions to address this issue:**

CSWR – Texas Utility Operating Company (UOC) has scheduled makeup sampling for these constituents as soon as possible. If any results exceed regulatory limits, you will be promptly notified. At this time, there are no known health risks associated with this violation.

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**IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**  
**Flag Creek Ranch (TX1500112), Llano County, TX**  
**Monitoring and Reporting Operational Evaluation Report, TTHM, February 4, 2025 – April 10, 2025**

The **Flag Creek Ranch** water system **PWS ID TX1500112** has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Chapter 30, Section 290, Subchapter F. Public water systems in exceedance of an operational evaluation level are required to conduct an evaluation of their source water, treatment and distribution operations and submit a report of their findings to the TCEQ.

We failed to conduct an operational evaluation and/or submit a report to the TCEQ.

This violation occurred in the monitoring period, **February 4, 2025 – April 10, 2025**.

**We are taking the following actions to address this issue:**

CSWR – Texas Utility Operating Company (UOC) has completed the required report and submitted it to the Texas Commission on Environmental Quality. The report was accepted and approved, resolving this violation. No health risks are associated with this violation.

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