



IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER
Franklin Water System 3 (TX1520080), Lubbock County, TX
Maximum Contaminant Level Violation for Chromium, Q2 (Apr – June) 2025

The Texas Commission on Environmental Quality (TCEQ) has notified the FRANKLIN WATER SYSTEMS 3 TX1520080 public water system that the drinking water being supplied to customers had exceeded the Maximum Contaminant Level (MCL) for chromium. The U.S. Environmental Protection Agency (U.S. EPA) has established the MCL for chromium to be 0.1 milligrams per liter (mg/L) based on the running annual average (RAA), and has determined that it is a health concern at levels above the MCL. Analysis of drinking water in your community for chromium indicates a compliance value in quarter two 2025 of 0.200 mg/L for EP001.

Some people who use water containing chromium well in excess of the MCL over many years could experience allergic dermatitis.

Most consumers do not need to use an alternative water supply. However, if you have health concerns, you may want to talk to your doctor to get more information about how this may affect you.

We are taking the following actions to address this issue:

CSWR – Texas Utility Operating Company (UOC) has been working with an engineering firm to install an additional water source that meets approved water quality standards and eliminates the risk of contamination.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.