

**IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**  
**El Pinon Estates Water System (TX2030013), San Augustine County, TX**  
**Maximum Contaminant Level Violation for Total Trihalomethanes Q4 (Oct - Dec) 2024**  
**and Q2 (Apr – June) 2025**

The Texas Commission on Environmental Quality (TCEQ) has notified the EL PINON ESTATES WATER SYSTEM TX2030013 that the drinking water being supplied to customers had exceeded the Maximum Contaminant Level (MCL) for total trihalomethanes. The U.S. Environmental Protection Agency (U.S. EPA) has established the MCL for total trihalomethanes to be 0.080 milligrams per liter (mg/L) based on locational running annual average (LRAA), and has determined that it is a health concern at levels above the MCL. Analysis of drinking water in your community for total trihalomethanes indicates a compliance value in quarter four 2024 of 0.207 mg/L for DBP2-01.

Trihalomethanes are a group of volatile organic compounds that are formed when chlorine, added to the water during the treatment process for disinfection, reacts with naturally-occurring organic matter in the water.

Some people who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidney, or central nervous systems, and may have an increased risk of getting cancer.

You do not need to use an alternative water supply. However, if you have health concerns, you may want to talk to your doctor to get more information about how this may affect you.

**We are taking the following actions to address this issue:**

CSWR – Texas Utility Operating Company (UOC) has completed operational evaluation reports to identify the source of elevated Total Trihalomethane (TTHM) levels, a disinfection by-product. To help maintain water quality at the facility, CSWR – Texas UOC has increased the frequency of distribution system flushing to reduce water stagnation and minimize by-product formation.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

**IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**  
**El Pinon Estates Water System (TX2030013), San Augustine County, TX**  
**Maximum Contaminant Level Violation for Total Haloacetic Acids Q4 (Oct - Dec) 2024**  
**and Q2 (Apr – June) 2025**

The Texas Commission on Environmental Quality (TCEQ) has notified the EL PINON ESTATES WATER SYSTEM TX2030013 that the drinking water being supplied to customers had exceeded the Maximum Contaminant Level (MCL) for haloacetic acids (group of five). The U.S. Environmental Protection Agency (US. EPA) has established the MCL for haloacetic acids (group of five) to be 0.060 milligrams per liter (mg/L) based on locational running annual average (LRAA), and has determined that it is a health concern at levels above the MCL. Analysis of drinking water in your community for haloacetic acids (group of five) indicates a compliance value in quarter four 2024 of 0.098 mg/L for DBP2-01.

Haloacetic acids are a group of volatile organic compounds that are formed when chlorine, added to the water during the treatment process for disinfection, reacts with naturally-occurring organic matter in the water.

Some people who drink water containing HAA5 in excess of the MCL over many years may have an increased risk of getting cancer.

You do not need to use an alternative water supply. However, if you have health concerns, you may want to talk to your doctor to get more information about how this may affect you.

**We are taking the following actions to address this issue:**

CSWR – Texas Utility Operating Company (UOC) has completed operational evaluation reports to identify the source of elevated Total Haloacetic Acids levels, a disinfection by-product. To help maintain water quality at the facility, CSWR – Texas UOC has increased the frequency of distribution system flushing to reduce water stagnation and minimize by-product formation.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

## **IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER** **El Pinon Estates Water System (TX2030013), San Augustine County, TX** **Water Quality Parameter Monitoring Violation for the Lead and Copper Rule Jan 1 - June 30 2024**

El Pinon Estates Water System (TX2030013) has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Chapter 30, Section 290, Subchapter F. Even though these were not emergencies, as our customers, you have the right to know what happened and what we are doing to correct these situations.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards.

During Jan 1 – June 30, 2024 we did not monitor or test - or - did not complete all monitoring or testing for Water Quality Parameter (WQP) for the Lead and Copper Rule (LCR) and therefore cannot be sure of the quality of your drinking water during that time.

The table below lists the contaminant(s) we did not properly test for during the last year, how often we are supposed to sample for these contaminants, how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which the follow-up samples were (or will be) taken.

Contaminant	Required Sampling Frequency	Number of Samples Taken	When Samples Should have been Taken	When Samples were Taken
Water Quality Parameters Distribution System	2/ 6 months	0	January 1 – June 30 2024	March 13, 2025
Water Quality Parameters Entry Point to the Distribution System	2/ 6 months	0	January 1 – June 30 2024	March 13, 2025

### **We are taking the following actions to address this issue:**

CSWR – Texas Utility Operating Company (UOC) has completed all makeup sampling for the missed 2024 monitoring requirements. These samples were collected to support a comprehensive evaluation of water quality, including lead and copper levels, throughout the distribution system.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*