

**IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**  
**Flagstaff Ranch Water Company (AZ0403088), Coconino County, Arizona**  
**Missed Monitoring Violations for Arsenic: Q4 (Oct - Dec) 2018 for Locations**  
**EPDS002 and EPDS001, Q1 (Jan – Mar) 2023 for Location EPDS001, Q3**  
**(July – Sept) 2024 for Locations EPDS002 and EPDS001**

The previous owners of your water system violated drinking water standards over the past years. Even though these were not emergencies, as our customers, you have a right to know what happened and what we are doing to correct these situations. We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards.

During Q4 (Oct - Dec) 2018, Q1 (Jan – Mar) 2023, and Q3 (July – Sept) 2024 the previous owners did not monitor or test or did not complete all monitoring or testing for locations EPDS002 and EPDS001 and therefore cannot be sure of the quality of our drinking water during that time.

**What should I do?**

There is nothing you need to do at this time.

The table below lists the contaminant; how often we are supposed to sample and how many samples we are supposed to take; how many samples were taken; when samples should have been taken; and the date on which follow-up samples were (or will be) taken.

Contaminant	Required sampling frequency	Number of samples taken	When samples should have been taken	When samples were taken
Arsenic	Quarterly	0	Q4 (Oct - Dec) 2018	01/09/2019
Arsenic	Quarterly	0	Q1 (Jan – Mar) 2023	04/06/2023
Arsenic	Quarterly	0	Q3 (July – Sept) 2024	11/13/2024

**We are taking the following actions to address this issue:**

Cactus State acquired this public water supply on March 19, 2025. We immediately began improvements to the operations and maintenance of the water treatment system. This includes developing and implementing a sampling plan to ensure timely collection of samples.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

**IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER  
Flagstaff Ranch Water Company (AZ0403088), Coconino County, Arizona  
Missed Revised Total Coliform Rule Monitoring in October 2023**

In October 2023 the previous owners failed to collect the correct number of drinking water samples. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we did (are doing) to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During October 2023 the previous owners did not monitor or test or did not complete all monitoring or testing for Total Coliform Bacteria (& *E. Coli*) and therefore cannot be sure of the quality of your drinking water during that time.

**What should I do?**

There is nothing you need to do at this time. You do not need to boil your water or take other corrective actions. You may continue to drink the water. If a situation arises where the water is no longer safe to drink, you will be notified within 24 hours and post pertinent information at the water plant. We will also post this information on our website at <https://centralstateswaterresources.com/cactus-state-regulatory-information/>.

**We are taking the following actions to address this issue:**

Cactus State acquired this public water supply on March 19, 2025. We immediately began improvements to the operations and maintenance of the water treatment system. This includes developing and implementing a sampling plan to ensure timely collection of samples.

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## **IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**

### **Flagstaff Ranch Water Company (AZ0403088), Coconino County, Arizona**

### **Missed Monitoring for Lead and Copper for 2021 & 2023**

Our water system violated drinking water standards over the past years. Even though these were not emergencies, as our customers, you have a right to know what happened and what we did to correct these situations.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During 2021 and 2023 the previous owners did not monitor or test or did not complete all monitoring or testing for Lead and Copper and therefore cannot be sure of the quality of our drinking water during that time.

#### **What should I do?**

There is nothing you need to do at this time.

The table below lists the contaminants the previous owners did not properly test for during the last year; how often we are supposed to sample and how many samples we are supposed to take; how many samples we took; when samples should have been taken; and the date on which follow-up samples were (or will be) taken.

Contaminant	Required sampling frequency	Number of samples taken	When samples should have been taken	When samples were taken
Lead and Copper	5 per year	0	09/30/2021	08/22/2022
Lead and Copper	5 per year	0	09/30/2023	08/26/2024

#### **We are taking the following actions to address this issue:**

Cactus State acquired this public water supply on March 19, 2025. We immediately began improvements to the operations and maintenance of the water treatment system. This includes developing and implementing a sampling plan to ensure timely collection of samples.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*