

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER
Lake Royale (NC0235108), Franklin County, NC
Disinfection Byproducts (DBP) Monitoring Requirements Not Met for Q3 and
Q4 (July – December) 2024

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During the compliance period specified in the table below, we did not monitor for the contaminants listed and therefore cannot be sure of the quality of your drinking water during that time.

| Contaminant | Sample Point ID | Compliance Period Begin Date | Number of Samples and Sampling Frequency | When Samples Were or Will be Taken |
|-------------------------------|------------------|------------------------------|--|------------------------------------|
| Disinfection Byproducts (DBP) | D01 /B01 and B02 | July 1, 2024 | 2 Samples / Quarter | Samples were taken on Dec 12, 2024 |

What should I do?

There is nothing you need to do at this time.

What is being done?

During the permitted collection time, Red Bird UOC had a voluntary change with our contracted laboratory. During the transition, miscommunication led to the missed sample analysis. Moving forward, all permitted analysis will be digitally tracked to ensure completion. Since the discrepancy, analysis has been completed and shown that levels are within the range of compliance.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.



RED BIRD
Utility Operating Company
A CSWR Managed Utility

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Consumer Confidence Report

An update has been made to your Consumer Confidence Report (CCR). You can view your Lake Royale NC0235108 2024 CCR at the following link:

https://centralstateswaterresources.com/wp-content/uploads/2025/07/Lake-Royale-NC0235108-NC_2024-CCR.pdf

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