

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER Tri County Point 4 Water System (TX1200029), Jackson County, TX Chemical Monitoring, Routine Major Violation

The Tri County Point 4 water system PWS ID TX1200029 has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Chapter 30, Section 290, Subchapter F. Public water systems are required to collect and submit chemical samples of water provided to their customers, and report the results of those samples to the TCEQ on a regular basis.

We failed to monitor and/or report the following constituents: Asbestos

This violation occurred in the monitoring period 01/01/2022 to 12/31/2024.

Results of regular monitoring are an indicator of whether or not your drinking water is safe from chemical contamination. We did not complete all monitoring and/or reporting for chemical constituents, and therefore TCEQ cannot be sure of the safety of your drinking water during that time.

We are taking the following actions to address this issue:

CSWR – Texas is working to improve communications with the TCEQ contracted samplers and laboratory to ensure timely sample collection in the future.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.









IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER Tri County Point 4 Water System (TX1200029), Jackson County, TX IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Tri County Point 4 Water System has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Chapter 30, Section 290, Subchapter F. Even though these were not emergencies, as our customers, you have the right to know what happened and what we are doing (or did) to correct these situations.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During 12/30/2014 to 06/14/2019 and 12/30/2019 to 10/25/2022 we did not monitor or test – or – did not complete all monitoring or testing for Lead and Copper and therefore cannot be sure of the quality of your drinking water during that time.

The table below lists the contaminant(s) we did not properly test for during the last year, how often we are supposed to sample for [these contaminants], how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which the follow-up samples were [or will be] taken.

| Contaminant | Required sampling frequency | Number of samples taken | When samples should have been taken | When samples were taken |
|------------------------------------|-----------------------------|-------------------------|-------------------------------------|-------------------------|
| Lead and copper tap water sampling | 5 per 3 years | 3 | 6/01/2018 – 09/31/2018 | September 2019 |

We are taking the following actions to address this issue:

CSWR – Texas acquired this facility on August 5, 2022 and is committed to collecting all required samples on time. This notice is being provided to resolve violations incurred by the previous owner.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.









IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER Tri County Point 4 Water System (TX1200029), Jackson County, TX Triggered Source Monitoring and Reporting Violation: Groundwater Rule

Tri County Point 4 Water System (TX1200029) failed to collect the required number of triggered source bacteriological samples for fecal indicator monitoring of the groundwater system during 09/01/2018 and 09/30/2018. This monitoring is required by the Texas Commission on Environmental Quality's "Drinking Water Standards" and the federal "Safe Drinking Water Act," Public Law 95-523.

Triggered source samples are used to monitor water quality and indicate if the water is free of fecal indicator bacteria. Following a positive routine total coliform result in our distribution system, our water system is required to submit one triggered source sample for every active groundwater well source. Failure to collect all required triggered source samples is a violation of the monitoring requirements and we are required to notify you of this violation.

What should I do?

There is nothing you need to do at this time.

We are taking the following actions to address this issue:

CSWR – Texas acquired this facility on August 5, 2022 and is committed to collecting all required samples on time. This notice is being provided to resolve violations incurred by the previous owner.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.





