

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER
C-Willow (TX2470019), Wilson County, TX
Failure to Submit a Disinfectant Level Quarterly Operating Report (DLQOR)
Monitoring, Routine (Disinfection Bi-Product), Major/Chlorine

The C WILLOW WATER system PWS ID 2470019 has violated the monitoring/reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F. Public water systems are required to properly disinfect water before distribution, maintain acceptable disinfection residuals within the distribution system, monitor the disinfectant residual at various locations throughout the distribution system, and report the results of that monitoring to the TCEQ on a quarterly basis.

Results of regular monitoring are an indicator of whether or not your drinking water is safe from microbial contamination.

These violations occurred in the monitoring period: Q2 (April to June) 2024

We are taking the following actions to address this issue:

CSWR – Texas is actively working to ensure that all required disinfection byproduct sampling is completed and reported in full compliance with TCEQ regulations. We remain committed to maintaining timely monitoring and clear, proactive communication moving forward.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.



**IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER
C-Willow (TX2470019), Wilson County, TX
Monitoring Requirements Not Met for Revised Total Coliform Rule (RTCR)**

Our system failed to collect every required coliform sample. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we did to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During **September 1-30, 2024** we did not monitor or test or did not complete all monitoring or testing for coliform bacteria and therefore cannot be sure of the quality of your drinking water during that time.

What should I do?

There is nothing you need to do at this time. You may continue to drink the water. If a situation arises where the water is no longer safe to drink, we are required to notify you within 24 hours.

We are taking the following actions to address this issue:

CSWR – Texas is actively working to ensure all required bacteriological sampling is completed and reported in full compliance with TCEQ regulations. We remain committed to maintaining timely monitoring and clear, proactive communication moving forward.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER
C-Willow (TX2470019), Wilson County, TX
Water Quality Parameter Monitoring and Reporting, Lead and Copper Rule

C WILLOW WATER has violated the monitoring and reporting requirements set by Texas Commission on Environmental quality (TCEQ) in Chapter 30, Section 290, Subchapter F. Even though these were not emergencies, as our customers, you have the right to know what happened and what we are doing to correct these situations.

*We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During **01/01/2024 to 12/31/2024** we did not monitor or test or did not complete all monitoring or testing for **Lead and Copper** and therefore cannot be sure of the quality of your drinking water during that time.*

The table below lists the contaminant we did not properly test for during the last year, how often we are supposed to sample for, how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which the follow-up samples were or will be taken.

Contaminant:	Required Sampling Frequency	Number of Samples Take	When Samples Should have been Taken	When Samples were or will be Taken
Water Quality Parameters Distribution System	4 RT/6M	4 in 1 st 6M 2024 2 in 2 nd 6M 2024	4 in 2 nd 6M 2024	4 will be taken 2 nd 6M 2024

We are taking the following actions to address this issue:

CSWR – Texas is actively working to ensure all required lead and copper sampling is completed and reported in full compliance with TCEQ regulations. We remain committed to maintaining timely monitoring and clear, proactive communication moving forward.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.