

**IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**  
**El Pinon (TX2030013), San Augustine County, TX**  
**Monitoring Requirements Not Met for EL PINON ESTATES WATER SYSTEM**

Our system failed to collect every required coliform sample. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we did (are doing) to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During JULY & AUG 2024, we did not monitor or test for coliform bacteria and therefore cannot be sure of the quality of your drinking water during that time.

**What should I do?**

There is nothing you need to do at this time. You may continue to drink the water. If a situation arises where the water is no longer safe to drink, we are required to notify you within 24 hours.

**What is being done?**

In order to return to compliance our system had to collect monthly distribution samples, take it to a lab to be analyzed and send the results to TCEQ and those samples were collected on 10/10/2024 and we were no longer in violation.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*