Cactus State Utility Operating Company Bringing safe, reliable, and environmentally responsible water resources to our customers every day.







Case Study: Citrus Park

When Cactus State acquired the Citrus Park Water Treatment Facility, the system serving 31 active connections had been in a state of severe neglect. Since 2014, the facility had accumulated 145 individual Arizona Department of Environmental Quality (ADEQ) Enforcement Actions, a clear indication of its chronic noncompliance. The site's poor security and dangerously dilapidated equipment posed significant health and safety risks to the residents, making immediate intervention necessary.

Understanding the gravity of the situation, Cactus State took swift and decisive action to safeguard the community's water supply. One of the first measures implemented was the installation of a water kiosk, providing residents with a safe and alternate water source while efforts to rehabilitate the primary facility were underway. This temporary solution ensured that customers had access to clean and reliable drinking water during the transition period.

Cactus State also recognized the need for a long-term solution to the persistent water quality issues at the facility. To this end, they partnered with consultants and the ADEQ to develop a comprehensive plan for the facility's rehabilitation. Central to this plan is the installation of a cutting-edge Culligan Aquasential Point-of-Use Specialty Filter, along with associated improvements to the primary facility. This advanced filtration system is designed to permanently address the water quality concerns that have plagued Citrus Park for years.

By working closely with engineering experts and regulatory authorities, Cactus State is ensuring that the upgraded facility will not only meet but exceed current water quality standards. The ongoing improvements reflect Cactus State's commitment to providing safe, reliable, and sustainable water resources to the residents of Citrus Park.

Through these efforts, Cactus State is transforming the Citrus Park Water Treatment Facility from a site of chronic noncompliance into a model of operational excellence. The residents of Citrus Park can now look forward to a future with a stable and safe water supply, knowing that their health and safety are in capable hands. Cactus State's dedication to environmental stewardship and customer satisfaction continues to drive its mission to rehabilitate and enhance essential water infrastructure across the region.