



OUR ONGOING INVESTMENT IN YOUR COMMUNITIES

OUR COMMITMENT TO YOU

Great River has been working closely with the Mississippi Public Service Commission to ensure rates remain fair and reasonable - while continuing to provide safe, high-quality service to all our customers across the state.

WHAT'S CHANGING

The rate changes reflect our ongoing commitment to the communities we serve across the state. Changes include **NEW FLAT RATES** for residential customers, with monthly water at \$46.69 and sewer at \$49.95.

These changes mean that most customers will see a rate reduction as a result of our updated plan. Additionally, we will not be increasing rates for the next 3 years, ensuring rate stability for all. And finally, customers will have upgraded water meters by 2028 as we move to metered billing for all water customers. This gives customers more control over water usage and costs.

New Rate Schedule and Tariff

These rate changes are reflected in this accompanying August billing statement. To view the Tariff and new Rate Schedule, please visit our website under “Regulatory Information” and click on “Rate Schedule” and “Tariff” at greatriveruoc.com.

Thank you for allowing us to serve you - and for your continued support as we improve and invest in your water and wastewater systems.