

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

North Charlotte Water Works Has Levels of Combined Radium-226 and Radium-228 Above Drinking Water Standards

Our water system recently violated a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we did (are doing) to correct this situation.

We routinely monitor for the presence of drinking water contaminants. On August 11, 2025, we received notice that the samples collected in November 2024, January 2025, May 2025 & July 2025 have a running annual average* that exceeded the Maximum Contaminant Level (MCL) for Combined Radium – 226 & 228. The MCL for Combined Radium-226 & 228 is 5 picocuries per liter (pCi/L). Combined Radium-226 & 228 was found at 7.34 pCi/L.

What should I do?

There is nothing you need to do. Do not boil your water or take other corrective actions. However, if you have specific health concerns, consult your doctor. If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your healthcare providers about drinking this water.

What does this mean?

This is not an emergency. If it had been, you would have been notified within 24 hours. However, Some people who drink water containing radium 226 or 228 in excess of the MCL over many years may have an increased risk of getting cancer.

What is being done?

CSWR – Florida Utility Operating Company (UOC) is currently operating this facility under a court-appointed receivership. We are actively working to secure a new drinking water source that will provide your community with improved water quality. This new source is expected to be in place and delivering water by late 2025 or early 2026. In the meantime, we are taking steps to enhance treatment efficiency by increasing preventive maintenance efforts to ensure the continued safety and reliability of your water service.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by North Charlotte Water Works

State Water System ID#: 6084074

*The annual running average is the average of sample results for a specific contaminant collected over the most recent four consecutive quarters.