

The **River Pines Plantation** water system is currently in violation of the treatment technique requirements for minimum residual disinfectant level as set forth by the state (Part XII of the Louisiana States Sanitary Code). Although this incident is not an emergency, as our customers, you have a right to know what happened and what we are doing to correct this situation.

What happened?

The Louisiana Department of Health (LDH) has determined that the presence of microbiological contaminants is a health concern at certain levels of exposure and requires the disinfection of drinking water to kill disease-causing organisms. Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. These symptoms, however, are not just associated with disease-causing organisms in drinking water, but also may be caused by a number of factors other than your drinking water. LDH has set enforceable requirements for treating drinking water to reduce the risk of these adverse health effects. Treatment such as filtering and disinfecting the water removes and destroys microbiological contaminants. Drinking water which is treated to meet LDH requirements is associated with little to none of this risk and should be considered safe.

we are required to monitor your water for the residual disinfectant level. This tells us whether we are effectively treating the water supply. During the compliance monitoring periods of **(07/01/2025)** through **(07/31/2025)**, and **(8/01/2025)** through **(08/31/2025)**, the River Pines Plantation water system failed to provide the minimum residual disinfectant level in the treated water supplied to customers. The violation occurred because the treated water chlorine residual was less than 0.5 milligrams per liter in over five percent of the samples collected in the water system in two consecutive months.

What should you do?

You do not need to boil your water or take other corrective actions. However, if you have specific health concerns, consult your doctor.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

What is being done?

The violation of the treatment technique requirements was under the previous owner of the water system. Magnolia Water UOC will be working diligently to always maintain the correct residual disinfectant level set forth by the State of Louisiana.

Magnolia Water UOC is committed to bringing our customers safe, reliable water services and will continue to work with the LDH to carry out this commitment.



For more information, please contact Magnolia Water at Magnoliawateruoc.com
This notice is being sent to you by River Pines Plantation Water System

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