



CACTUS STATE

Utility Operating Company

A CSWR Managed Utility

*****IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER*****

**VERDE LEE WATER (AZ 0406004) Greenlee County
Has Levels of Arsenic Above Drinking Water Standards**

Our water system **Verde Lee Water** recently exceeded a drinking water standard for levels of arsenic. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we are doing to correct this situation.

We routinely monitor the presence of many drinking water contaminants, including levels of arsenic. Testing results we received during Q2 & Q3, 2025 (Apr - Sept), show that our system exceeded the standard, or maximum contaminant level (MCL) for arsenic. The standard for arsenic is 10 parts per billion (ppb). Our Q2 sample result was 18 ppb and our Q3 sample result was 22 ppb. We are also required to calculate and measure the running annual average (RAA). The current running annual average (RAA) for Arsenic is 21 ppb.

What does this mean?

This is not an emergency. If it had been, you would have been notified immediately. Some people who drink water containing arsenic in excess of the MCL over a period of many years could experience skin damage or problems with their circulatory system and may have an increased risk of getting cancer.

What should I do?

You do not need to use an alternative water supply (such as bottled water). However, if you have specific health concerns, please consult your doctor.

What is being done?

We are evaluating the arsenic treatment system to determine the reason why the system is not performing as it should in treating and removing arsenic from the drinking water. This includes reviewing procedures with our system operators. Based on our evaluation, we will proceed in making the necessary improvements to the system so that the arsenic levels are reduced below the drinking water standard limit of 10 ppb. This has a high priority for Cactus State to complete the process as soon as possible.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Cactus State Utility Operating Company for the Verde Lee Public Water System ID#: AZ0406004.



CACTUS STATE

Utility Operating Company

A CSWR Managed Utility

*****IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER*****

VERDE LEE WATER (AZ 0406004) Greenlee County

Monitoring Requirements not met for Q1 (Jan – Mar), 2025

Our water system has recently violated a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we did (are doing) to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During **Q1, 2025** we did not complete all monitoring or testing for **Arsenic**.

What should I do?

There is nothing you need to do at this time.

The table below lists the contaminant(s) we did not properly test for during the last year; how often we are supposed to sample and how many samples we are supposed to take; how many samples we took; when samples should have been taken; and the data on which follow-up samples were (or will be) taken.

Contaminant	Required sampling frequency	Number of samples taken	When samples should have been taken	When samples were (or will be) taken
Arsenic	Quarterly	0	Jan – Mar	May

What is being done?

The sampler made errors in completing the paperwork for this sample. We were unable to correct the mistake prior to receiving the violation. Cactus State and our operating partner retrained the sampler to avoid this mistake on future samples.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Cactus State Utility Operating Company for the Verde Lee Public Water System ID#: AZ0406004.