

## IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

### Monitoring Requirements Not Met for Oakcrest Villas (3421201)

Our water system recently violated a drinking water requirement. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we did (are doing) to correct this situation.

*\*We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During **September 2025** we did not monitor or test for Bacteriological Contaminants and, therefore, cannot be sure of the quality of your drinking water during that time.\**

#### What should I do?

There is nothing you need to do at this time.

The table below lists the contaminant(s) we did not properly test for, how often we are supposed to sample for [this contaminant/these contaminants] and how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which follow-up samples were (or will be) taken.

| Contaminant     | Required sampling frequency | Number of samples taken | When samples should have been taken |
|-----------------|-----------------------------|-------------------------|-------------------------------------|
| Bacteriological | 3/ Month                    | 0                       | September 2025                      |

#### What is being done?

CSWR – Florida UOC monitors your groundwater monthly for bacteriological contaminants at the well and throughout the distribution system as required by Florida Department of Environmental Protection. In the month of September, the testing for Oakcrest Villas was missed. Sampling requirements have been reviewed with operational staff to prevent a future sampling omission.

*\*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.\**

This notice is being sent to you by Oakcrest

Villas State Water System ID#: 3421201