

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Monitoring Requirements Not Met for North Charlotte Water Works (6084074)

Our water system recently violated a drinking water requirement. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we did (are doing) to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During June – September 2025 we did not monitor or test for Lead and Copper from customer taps and, therefore, cannot be sure of the quality of your drinking water during that time.

What should I do?

There is nothing you need to do at this time.

The table below lists the contaminant(s) we did not properly test for, how often we are supposed to sample for [this contaminant/these contaminants] and how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which follow-up samples were (or will be) taken.

Contaminant	Required sampling frequency	Number of samples taken	When samples should have been taken	When samples were taken
Lead and Copper Tap Samples	10 samples annually	0	June – September 2025	November 2025

What is being done?

CSWR – Florida Utility Operating Company (UOC) apologizes for this oversight and has taken immediate steps to address it. Our team routinely monitors for lead and copper in the water system, using samples collected from customer homes that are most representative of the system.

We are arranging for participating customers to collect new water samples so we can confirm that lead and copper levels remain within acceptable levels.

If you do not receive any further communication regarding this matter, it means all sample results were within safe limits and no action is required on your part. We appreciate your understanding.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by CSWR – Florida - North Charlotte Water Works

State Water System ID#: 6084074