



IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Carter Water AZ0411114 Has Levels of Combined Uranium Above Drinking Water Standards

Our water system recently violated a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we did (are doing) to correct this situation.

We routinely monitor for the presence of drinking water contaminants. On Nov 11, 2025, we received notice that the sample collected on Oct 7, 2025, showed that our system exceeds the standard, or maximum contaminant level (MCL), for Combined Uranium. The standard for Combined Uranium is 30 UG/L our system level was found at 72 UG/L.

What should I do?

- There is nothing you need to do. **You do not need to boil your water** or take other corrective actions. However, if you have specific health concerns, consult your doctor.
- If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking this water.

What does this mean?

This is not an emergency. If it had been, you would have been notified within 24 hours. However, some people who drink water containing uranium in excess of the MCL over many years may have an increased risk of getting cancer and kidney toxicity.

What is being done?

We are actively evaluating options to address and resolve the Combined Uranium levels in your drinking water. In the meantime, at no cost, we have provided you with a source of drinking water from a water kiosk unit that is located next to the water plant. This water meets all regulatory standards.

For more information (and to get details on the water kiosk unit) please contact Cactus State UOC at 800-670-4869 or support@cactusstateuoc.com.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Carter Water. State Water System ID#: AZ0411114.