



FLUSHING MEADOWS

Utility Operating Company

A CSWR Managed Utility

November 5, 2025

Dear Flushing Meadows Resident:

Beginning in **January 2026**, sewer billing for Flushing Meadows customers will transition to **Vilonia Waterworks Association**.

Starting February 2026, Vilonia Waterworks will issue **one combined bill** for both water and sewer services. Flushing Meadows will issue its **final sewer-only bill in January 2026** for **December 2025 sewer usage**.

Please continue contacting Flushing Meadows Customer Service at 866-279-1233 regarding **sewer service** issues. Once **Vilonia Waterworks Association** begins billing, all billing and payment questions should be directed to them.

Any **outstanding balance** owed to Flushing Meadows **will not transfer** to Vilonia Waterworks Association and must be paid directly to **Flushing Meadows**.

You may pay any outstanding balance owed to Flushing Meadows using any way below:

Pay online: visit flushingmeadowsuoc.com, select *Billing & Payment*, then *Pay Online* option

Pay by phone: call the tollfree Customer Service at 866-279-1233 for credit/debit card payment

Pay in person: visit flushingmeadowsuoc.com, select *Billing & Payment*, then *Pay In Person* option

Pay by mail: Send check/money order to: Flushing Meadows UOC, P.O. Box 676417, Dallas, TX 75267-6417

To avoid referral to a third-party collection agency, please **ensure any unpaid sewer-only balance** owed to Flushing Meadows is paid to Flushing Meadows **before March 30, 2026**.

We appreciate your cooperation,

Flushing Meadows Utility Operating Company